



Rainbows4children - Privacy Policy

This privacy policy tells you what to expect us to do with your personal information when you make contact with us or ask us for information.

How we get information:

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- You have made an enquiry to us
- You make a payment to the charity
- You attend one of our events

Your rights

You have the following rights in relation to the information we process:

Access: you have the right to ask us for copies of your personal information.

Rectification: you have the right to ask us to rectify information you think is inaccurate.

You also have the right to ask us to complete information you think is incomplete

Erasure: You have the right to ask us to erase your personal information in certain circumstances. For example, if you withdraw your consent for us to process your data.

Restriction of processing: you have the right to ask us to restrict the processing of your information in certain circumstances. For example, if you are considering an objection to the accuracy of the information we hold.

Data portability: this only applies to information you have given us. You have the right to ask that we transfer the information you gave us to someone else or give it to you.

You do not have to pay a charge for exercising your rights. We have one month to respond to you.

How you contact us

You contact us in the following ways:

- By email
- By completing the form on our website
- By Messenger
- Via our Facebook page
- Via our Instagram account
- In person

Why you contact us

You contact us for the following reasons:

- Make an enquiry
- Attend an event which we have organised
- Make a donation to the charity

When you contact us to make an enquiry we collect information, including your personal information so we can respond to it. The legal basis we rely on for processing your personal data is your consent under article 6(1)(a) of the GDPR.

When you attend events, we collect information from you to facilitate and record our ongoing relationship with you. The legal basis we rely on for processing your personal data is your consent under article 6(1)(a) of the GDPR.



How we keep store information and how long we keep it

Email addresses are kept on our mailing list which keeps you informed of new events or activities in our projects. They are also used to send receipts.

Email provider

We use Gmail for our emails. You can read more about [Google's Privacy Policy here](#).

Visitors to our Website

Our website is built on a platform called Wix and they are responsible for managing, monitoring and updating the software on which the site is built. Wix uses Secure Sockets Layer, or SSL, which is a technology that secures the connection between your browser and our website.

SSL provides three important security benefits:

- **Privacy:** Encrypts the connection between the browser and web server and securely transmits information (like login credentials) to prevent unauthorized parties from eavesdropping.
- **Data integrity:** Prevents unauthorized parties from altering data during transmission
- **Authentication:** Protects against impersonation by requiring web server proof of identity.

Our website has an SSL certificate so all visitors view it over an HTTPS connection which means all communications between your browser and the website are encrypted.

Analytics: When you visit <http://rainbows4children.org.com> we use Google Analytics, to collect standard internet log information and details of visitor behaviour patterns. We do this to find out such things as the number of visitors to the various parts of the site. This information is only processed in a way that does not identify anyone.

To opt out of being tracked by Google Analytics, visit <http://tools.google.com/dlpage/gaoptout>.

Cookies: We use cookies, small pieces of data that websites store on your device, to help your site run effectively and provide the best experience for you. Wix uses some necessary functional cookies on the site as well as performance cookies. [You can find out more about them here](#). As a user you control the cookies. For the most common browsers, you can see which cookies are active and you can clear them either from your browser or device, either globally or from a specific website.

Find out how to manage cookies on popular browsers:

[Google Chrome](#)

[Mozilla Firefox](#)

[Microsoft Internet Explorer](#)

[Apple Safari](#)

The purpose for implementing the above is to maintain and monitor the performance of our website and to improve the performance and content of the site. The legal basis we rely on to process your personal data is article 6(1)(f) of the GDPR, which allows us to process personal data when its necessary for the purposes of our legitimate interests.



Sharing your information

We will not share your information with any third parties for the purposes of direct marketing.

Links to other websites

Where we provide links to third-party websites, this privacy policy does not cover how they process personal information. We encourage you to read the privacy policies on the other websites you visit.

Your right to complain

We work to high standards when it comes to processing your personal information. If you have queries or concerns, please contact us at info@rainbows4children.org and we'll respond.

Our contact details

You can contact us via email at info@rainbows4children.org

You can also [contact us via a form](#) on our website.

Changes to this policy

We keep our privacy policy under regular review to make sure it is up to date and accurate.

Rainbows4children Foundation
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